



Welcome to TheirCare

Let the magic of primary school begin!

Penders Grove PS
TheirCare





Our Philosophy

TheirCare exists to enrich communities. We provide exceptional care focused on children. We value being caring, open and engaged.



Session Structure





TheirCare Programs

Intentional (planned) and spontaneous (unplanned) experiences are available at every session. Experiences are developed based on the children's interests, needs and developmental stages and designed to keep children engaged and active.

- Cooking
- Science experiments
- Incursions
- Daily activities such as Lego, building blocks, drawings, creative play
- Various themes (sustainability, world and cultural special events)
- Art, craft, music, drama and dance
- Physical activities and sports
- Outdoor play

OUTCOMES

- | | |
|--------------------------------------------------------------------------------------|---------------------------|
|  | Budding scientists |
|  | Junior coders |
|  | Sports stars |
|  | Playful performers |

- | | |
|---------------------------------------------------------------------------------------|-----------------------|
|  | Super citizens |
|  | Little artists |
|  | Future farmers |
|  | Mini chefs |

CHARACTERISTICS

- | |
|------------------------------------|
| Planned & spontaneous |
| Age & skill appropriate |
| Inclusive |
| Sustainable |



TheirCare
where kids love to be



TheirCare Educators

TheirCare educators are engaged, caring and open. We welcome any opportunity to engage with families to provide the best care possible.

Educators have

- Valid Working with Children Checks or the state equivalent
- Child Care First Aid
- Mandatory Reporting Training



How we support our littlest friends at TheirCare.

- Walked to and from the classroom.
- We take the time to get to know your child & help them to settle
- A booking list is provided to the teacher all year
- Every child is signed in and signed out
- Headcounts conducted every 30 mins & at every transition
- Vests are worn when outside
- Constant supervision inside and when playing outside
- Staff ratio of 1:15
- Collection policy is available at your service and always adhered to.
- Medical Management Plans are in place for all children with diagnosed medical conditions.



Collecting Your Child

TheirCare has prepared a drop off and collection policy specific for each School and it is important to follow this at all times. A copy of the policy is on display at the service or is available from your Service Coordinator.

Importantly

- TheirCare will not allow child/ren to walk home unsupervised from the service.
- All children must be signed out by an authorised person listed on the enrolment form.
- In the event that parents or guardians organise an alternative person to pick up their child who is NOT on the enrolment form, the service MUST be notified in writing beforehand of the person's details.
- The person doing pick up must provide identification on arrival.



NOTE: if the service has not been informed of the alternative pick up person, the child will NOT be released.



Medical Management Plan & Medication

Importantly

All children who have been diagnosed with a medical condition including allergies, food/chemical intolerances, anaphylaxis, asthma, epilepsy will need to provide:

- A completed Medical Management Plan, signed by a doctor and with a colour photo of the child.
- Medication must come in its original packaging and labelled with the child's name, required dosage, time, date and storage requirements.

Please note it is a legal requirement under the Education & Care National Regulations and part of our Terms and Conditions to provide this information.

In the interests of child safety, care may be refused on the day should the appropriate documentation or medication or medication not be supplied.



Glorious Food!

Food is a wonderful way to connect and celebrate life!

At TheirCare we embrace various cultural and dietary requirements.

Serving up!



Breakfasts include:
a selection of cereals, wholemeal bread, fruit, yoghurt, and milk. Sometimes we offer alternatives such as pancakes, toasties, and TC breakfast burritos!



Afternoon teas can include:
fresh vegetables, fruit, sandwiches, wraps, dips, crackers, rice, pasta and soups.

Yum!



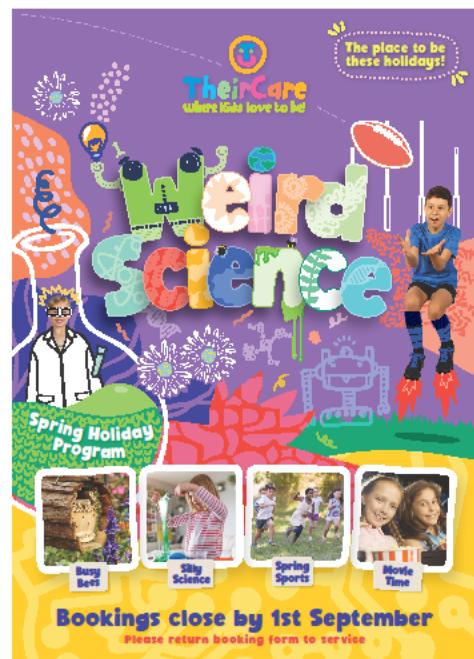
TheirCare

where kids love to be



Holiday Program

We create lifelong memories for children through our amazing holiday programs!



The juggle is real for families over the holidays. We are here to support you and provide amazing holiday experiences for your children. From cooking, crafts, sports, or fun-filled excursions, every day is jam packed with something for everyone!

We have over 250 Holiday Program locations across Australia – most accept outside bookings.

Programs are launched and bookings are open from week 6 of the term.

See example Holiday Program below.



There are **2 types** of Child Care Payments.

Child Care Subsidy

The amount you can get depends on:

- 1 your family's income
- 2 the type of childcare you use
- 3 the age of your child
- 4 the hours of recognised activities you and your partner do

Additional Child Care Subsidy

This is **extra support** for some families including:

- 1 grandparents / great grandparents
 - 2 families moving from an income support payment to work
 - 3 those experiencing temporary hardship
- ⋮

Claim these subsidies
via **myGov**

Up to 90%
of Child Care costs
can be covered
by Child Care
Subsidy!



A Guide for Families: The steps to claiming Child Care Subsidy

STEP 1: Sign into myGov



1. Go to my.gov.au
2. Sign in or [Create account](#)
3. Go to [Centrelink](#) and sign in to complete the next step

STEP 2: Centrelink – Activity Test



1. Roll over **My family** in the main navigation
2. Under 'Child care' click on **Activity Test**
3. On the 'Activity Test' page, click on **Update Activity Test**

STEP 3: Update the Activity Test table



1. In 'Your Activities', update the table with your activities and work information
2. Click on **Next to Review & Submit**
3. If you need help, call Family Assistance on **13 61 50**

STEP 4: Check the Summary



1. Roll over **My family** in the main navigation
2. Under 'Child care' click on **Child Care Subsidy summary**
3. This will take you to a summary for you to review and make sure all is correct

STEP 5: Book with TheirCare



1. Go to www.theircare.com.au
2. Click on **Book Now**
3. **Sign in or Register Now***
*To register, have this info handy: Centrelink CRNs / bank details / emergency contacts / doctor, Medicare & immunisations details / diagnosed allergy, asthma, anaphylaxis & dietary requirements

STEP 6: Centrelink – Confirm enrolments



1. Go to [Centrelink](#)
2. Roll over **My family** in the main navigation
3. Under 'Child care' click on **Enrolments** and check all enrolments have been confirmed*
*If not confirmed, view details and follow the prompts to confirm





Thanks for your time!



Questions

If you have any questions, please speak with one of our friendly Educators or call Customer Support on **1300 072 410**.